



Carrier Letter

Dear Carrier,

CalArk is implementing a process for reporting shipment status information to its customers whose product is on a CalArk trailer while in Mexico.

The preferred method of communication is EDI. A web portal will be available for those carriers who are not EDI capable.

Basic requirements for any carrier while a CalArk trailer is in Mexico:

1. Obtain a CalArk order number before trailer is moved
2. Transmission of EDI 214 (or input of data into portal)
 - a. Arrive/Depart information for all stops including the border
 - b. Check Call updates every 4 hours while product is on the trailer

Carriers will be scored based on the following categories:

1. Accuracy of Data
2. Timeliness of Data
3. On-Time Pick Up/Delivery
4. Check calls

Contained within this package are documents containing the EDI 214 map and an overview of the portal should EDI not be an option. For carriers choosing to use EDI, FTP information will be provided on an individual basis.

We look forward to our continued partnership in providing outstanding customer service to our customers.